

# MICHAEL DALE

## PERSONAL INFORMATION

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- Nationality: Australian
- Age: 22

## EDUCATION

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2005 – 2008 Bachelor of Science in Information Technology at University of Technology Sydney

1999 – 2004 St Andrew's Cathedral School, Sydney, NSW

## SKILLS

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- Knowledge and hands on skills in networking including: IPsec VPNs (including Hub and Spoke networks), WAN design with Juniper Firewall Appliances, VLANs and Subnetting.
- Cisco CCNA training; skills include: Cisco router and switch management, VLANs, BGP/RIP/OSPF, Access Lists, Frame Relay, PPP, NAT, DHCP.
- Experience with IPv6 and IPv6 tunnels.
- Windows Server 2000/2003/2008; experience including: DNS, DHCP, Exchange 2000/2003/2007, IIS 5/6/7, Active Directory and Microsoft CRM 3/4.
- Excellent knowledge of PHP including: connecting to MySQL and SQLite databases.
- Management of FreeBSD, Linux, Apache, Bind and Subversion.
- Desktop support including Windows and Mac OS.

## PROFESSIONAL EXPERIENCE

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Jan 2008 – Present: Sydney Business Exchange (<http://www.sbx.com.au/>) – *Part time contract work maintaining the broker admin custom PHP CRM system.*

Dec 2004 – Present: The BlueArc Group (<http://www.bluearcgroup.com/>) – *Part time as a technical analyst for an Information Technology company.*

- WAN/VPN design and support for clients using Juniper NetScreen/SSG Firewalls.
- Installation and Support for Microsoft CRM 3 and 4.
- Maintenance of Exchange 2000/2003/2007, Windows Server 2000/2003/2008 (including Active Directory, DNS and DHCP) and IIS 5/6/7.
- Support for Cisco PIX devices.

March 2008 – October 2008: Belle Property Hunters Hill – *Ad hoc IT support for a small real estate business.*

Feb 2004 – Sept 2005: Web design and maintenance for the Australian Contaminated Land Consultants Association (ACLCA).

- Redesigned the Association's website to make it easier to use. Continued maintenance of the website, updating documents etc.

July 2004: Department of Education and Training IT Directorate – *Work placement for Information Technology Framework subject*

April 2004: Cisco Systems – *Work placement for Information Technology Framework subject*

- This placement included configuring Cisco routers, cleaning up server labs, organising computer equipment and talking to staff members about ways to overcome problems in the computer system.

July 2003: Metro D Architects – *Work placement for Information Technology Framework subject*

- This placement included reconfiguring the internet connection and servers, building a new server and communicating with employees about what they require from the computer system.

April 2002: Special Broadcasting Service (SBS) – *Year 10 School Work Experience*

- Work experience in the IT/Help Desk at SBS. This included working with Windows Servers and Clients. Troubleshooting employees' computer related problems.

Dec 2001 – Jan 2002: PPK Environment & Infrastructure Pty Ltd - *Assistant IT staff*

- Part time job. Unpacking, installing software and setting up newly purchased computers, identifying hardware and installing software on older computers for sale.

Jan 2002: Sheep Property, Bingara - *Roustabout*

- Sorting fleece, herding sheep, cleaning shearer's area and shed.

Oct 2001: Telstra Bigpond, Sydney - *Work Experience*

- Redesigned one of Telstra's web sites; examined various network operations and investigated call cost and program delivery systems.

1998-2001: Fortress Technology Pty Ltd, Rozelle – *Shop Assistant*

- Part time job. Building computers, upgrading systems and installing software for customers. Giving advice to customers on purchasing computer systems and upgrades. Designing computer packages for customers to purchase.

## REFEREES

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Referees can be provided on request.

## OTHER ACTIVITIES

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- Design and development of an open source PHP weblog program call Bluetrait (<http://www.bluetrait.org/> download here <http://download.bluetrait.org/latest2.zip>).
- Design and development of a security plugin for WordPress (a PHP Weblog Program) (<http://wordpress.org/extend/plugins/bluetrait-event-viewer/>).
- Design and development of a online hosted money tracking website (<http://www.bluetraitmoney.com/>)
- Integration of an HTML/CSS theme into Bluetrait 2 and wrote some custom code to run a real estate website (<http://pbarealestate.com.au/>).

## OTHER TRAINING/VOLUNTEER EXPERIENCE

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2005 – 2008: Completion of Cisco CCNA v3.1/v4 Training

2004: International Computer Driving Licence (ICDL)

2003 – 2004: Completion of Cisco CCNA v2.1.4 Training

2003: A+ Operating Systems Training